



FEEDBACK FORM

Name of Student:			
Boat Name / Type:			
Course Title:		Date of Course:	
Instructor Name:			

Administration

1. Was your initial contact with the company helpful and informative?	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Was your paperwork prompt and accurate?	Yes <input type="checkbox"/> No <input type="checkbox"/>
3. How could we improve our administration?	

Instructor

1. Did your instructor behave in a professional manner at all times?	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Did your instructor leave you with any unanswered questions?	Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Did your instructor do anything that you felt was noteworthy (good or bad)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If yes give details:	
4. How could our staff/instructors improve their service to you?	

The School Boat/Classroom (own boat tuition students go to next section)

1. Did you think that the boat/classroom was adequate for your course?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If no, give details:	
2. Do we need any additional equipment on our boat/in our Classroom?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If no, give details:	
4. Any other comments about our school boat/classroom or the food we supply?	

The Course

1. Did you feel that the course was adequately covered in the time allowed?	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Could we, or the RYA, improve this course for you?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If yes give details:	

Where did you hear about Marine Matters?

Magazine <input type="checkbox"/> Search Engine <input type="checkbox"/> Word of Mouth <input type="checkbox"/> Other.....
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Additional Comments:

Future Courses

Please indicate which of the following courses you may consider doing in the future:

One Day RYA Theory Courses: <input type="checkbox"/> VHF/GMDSS/SRC* <small>*This course is a legal requirement if you wish to operate a marine VHF radio.</small> <input type="checkbox"/> Sea Survival <input type="checkbox"/> Radar <input type="checkbox"/> First Aid	RYA Shorebased Courses: <input type="checkbox"/> Essential Navigation & Seamanship Online Course (6-8 hours) <input type="checkbox"/> Day Skipper (5 days) <input type="checkbox"/> Coastal Skipper/Yachtmaster (5 days)
RYA Powerboat Courses (all 2 days): <input type="checkbox"/> Powerboat Level 2 & ICC up to 10m length <input type="checkbox"/> Powerboat Intermediate <input type="checkbox"/> Powerboat Advanced	RYA Motor Cruising Courses: <input type="checkbox"/> Helmsman (2 days) <input type="checkbox"/> Day Skipper & ICC up to 24m length (4 days) <input type="checkbox"/> Yachtmaster Coastal (5 days + 1 day) <input type="checkbox"/> Yachtmaster Offshore (5 days + 1 day exam)
RYA Powerboat & Motor Cruising Instructor Courses: <input type="checkbox"/> Powerboat Instructor – PBI (3 days) <input type="checkbox"/> Advanced Powerboat Instructor – APBI (2 days) <input type="checkbox"/> Yachtmaster Cruising Instructor – YMCI (3 days) <input type="checkbox"/> Yachtmaster Instructor – YMI (3 days)	